



ARIZONA BANKERS
ASSOCIATION

Arizona Bankers Association Annual
Technology & Operations Summit
Wednesday, February 6, 2008
Phoenix Airport Marriott

Highlights

Trends in Bank Technology

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Internal Threats &
Information Security

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Pandemic Planning Guidelines

↓

Community Bank RDC Strategy

↓

BCP & Other Regulatory Updates

↓

Arizona Disaster Planning Efforts

**Hamilton
Pacific**

PRO/NET solutions



Technology & Operations Summit

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8:00 a.m.—3:00 p.m.

Program of Events

8:00 a.m. Registration & Break fast

8:30 a.m. Emerging Trends in Financial Services Technology & Delivery
—Terrence Roche, Principal, Cornerstone Advisors, Inc.



New technology is changing the way customers define convenience and service. It is changing the way employees collaborate to serve customers. Community banks that have traditionally relied on service and relationship management as competitive differentiators will need to decide how to use new technologies to sustain this advantage. In this session, we will look at what some of these new technologies are and how community banks can use them to their strategic advantage.

9:45 a.m. Planning for an Arizona Disaster
—Lou Trammell, Director, Arizona Department of Emergency Management
—Laura Douglas, PIO Arizona 2-1-1

10:45 a.m. FACT Act, Red Flags & Bank Responsibilities
—Presenter TBD

11:15 a.m. Insight to the New Federal Guidance on Pandemic Planning & BCP
—Donald E. Rhodes, Policy Manager, American Bankers Association

12:00 p.m. Networking Luncheon & ArizonaFIRST Coalition Presentation

12:40 p.m. Surviving an IT Audit in 2008
—Roger Peters, RSM McGladrey, Inc.

1:20 p.m. Incorporating RDC into Community Bank Strategy
—iStream Imaging

2:00 p.m. Internal Data Leaks & Emerging Threats to Information Security
—Mike Kirby & Chuck Bonesteel, ProNet Solutions

3:00 p.m. Adjourn Program

Who Should Attend?

This conference will benefit Operations, Information, Information Security, IT Officers, VPs and related personnel from Arizona banks.



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Registration

How do I register?

Please fax completed form to 602.258.8980

Or mail to 111 West Monroe, Ste 440, Phoenix AZ 85003

Registration Fee:

Member Banks—\$150.00 per person

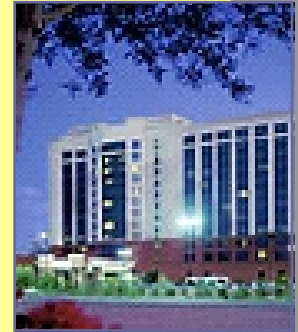
Non-Members—\$250.00 per person

Sponsorships Available!

- ◆ Registration fee includes all conference materials, breakfast and lunch.

General Information:

Attire is business casual, meeting rooms tend to be cool. To reserve a room at the hotel call 602-273-7373. The hotel is located at 1101 N. 44th Street, Phoenix AZ 85008—just North of the Loop 2002 on 44th Street and is approximately 5 minutes from Phoenix Sky Harbor Airport.



Organization: _____

Address: _____

City/State _____ Zip _____

Phone: _____ Fax _____

1. Name: _____ Title: _____

Email: _____

2. Name: _____ Title: _____

Email _____

FEE: _____ (by check only)

*Please send checks payable to AZ Bankers Association - 111 West Monroe, Ste 440, Phoenix AZ 85003

*Questions? contact AzBA at 602.258.1200.